

Privacy Statement

Purpose and scope

Komelon Distribution Center Europe (KDCE) is committed to protecting your privacy and personal data. This Privacy Statement explains how KDCE collects, processes, and uses personal data when you visit and use our websites, and how you can contact us if you have any questions regarding the processing of your personal data.

What personal data do we process and why?

Depending on the services and functionalities you use on our websites, KDCE may process the following personal data:

- Technical data such as IP address, MAC address, cookie identifiers, and browsing behavior on our websites.

KDCE processes this data for the following purposes:

- To ensure the proper functioning and security of our websites
 - To improve and optimize our websites and services
 - To analyze usage and user behavior
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Legal basis for processing

KDCE processes your personal data based on the following legal grounds:

- Legitimate interest (e.g. improving website performance and user experience)
 - Consent (where applicable, e.g. for certain cookies)
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Who has access to your personal data?

KDCE has implemented appropriate technical and organizational measures to protect your personal data against loss, unauthorized access, or misuse.

Access to your personal data is restricted to employees and representatives of KDCE who need access for the performance of their duties.

KDCE may share your personal data with:

- Affiliated companies within the Komelon group, where necessary

- Third-party service providers and partners who process data on our behalf (e.g. IT providers, hosting providers)

Where required, KDCE ensures that appropriate data processing agreements are in place.

Data retention

KDCE retains your personal data only for as long as necessary to fulfill the purposes for which it was collected, including compliance with legal, accounting, or reporting requirements.

Personal data will be deleted or anonymized once it is no longer necessary for these purposes.

Anonymized statistical data will be retained for a maximum period of 26 months.

Your rights

Under applicable data protection laws, you have the following rights:

- The right to access your personal data
- The right to request correction of inaccurate or incomplete data
- The right to request deletion of your personal data (where applicable)
- The right to restrict processing
- The right to object to processing
- The right to data portability (receiving your data in a structured, commonly used, machine-readable format)
- The right to withdraw consent at any time (where processing is based on consent)

Please note that exercising certain rights may affect KDCE's ability to provide services or fulfill contractual obligations.

To exercise your rights or if you have any questions, please contact us at: info@komelon.eu

You also have the right to lodge a complaint with your local data protection authority.

Changes to this Privacy Statement

KDCE reserves the right to update this Privacy Statement from time to time. Any changes will be published on this page.

Cookie Policy

KDCE uses cookies when providing its online services. Cookies are used on almost all websites, including those of KDCE.

What are cookies?

A cookie is a small text file that is stored on your device when you visit a website.

There are different types of cookies:

- **Persistent cookies:** stored on your device for a defined period and used to remember your preferences
- **Session cookies:** temporarily stored and deleted when you close your browser

For more information, please visit: www.allaboutcookies.org

Why do we use cookies?

KDCE uses cookies to:

- Ensure proper website functionality
- Improve user experience
- Analyze website usage and performance

Cookies help ensure that you do not have to repeatedly enter the same information and allow KDCE to improve its website based on user behavior.

Are cookies safe?

Cookies are safe to use. They do not contain personal information such as phone numbers or email addresses and cannot be used for email or telemarketing purposes.

Managing and blocking cookies

You can control and/or delete cookies via your browser settings. Most browsers allow you to:

- Refuse cookies
- Delete previously stored cookies

- Receive a notification when cookies are being placed

Please note that disabling cookies may affect the functionality of certain parts of the website.